To Our Valued Customers

October 22, 2026
CJS Inc.

Notice Regarding Our Response to a PHP Vulnerability

All dates and times in this notice are expressed in Japan Standard Time (JST, UTC+9).

On Wednesday, October 21, 2026, technical details of a vulnerability affecting the PHP programming language were publicly disclosed. As PHP is also used on the web servers supporting our file exchange system and other systems used in our operations, we would like to inform you of the measures we have taken.

1. Response to the Vulnerability

After receiving an advance warning of the vulnerability, we temporarily shut down all of our web servers, including those supporting the file exchange system, at approximately 9:00 p.m. on Wednesday, October 21, before the technical details were publicly disclosed, as a precautionary measure.

Following the public disclosure of the vulnerability's technical details at approximately 11:00 p.m. that same day, we applied the security updates addressing the vulnerability and then resumed server operations.

Because the servers were shut down prior to disclosure and were not brought back online until the corrective updates had been applied, we believe we successfully avoided the risk of attacks exploiting this vulnerability in the period between public disclosure and remediation.

2. Investigation into Server Security

We also conducted an investigation to determine whether the vulnerability had been exploited to compromise our servers before the technical details were publicly disclosed.

Specifically, we examined the servers' access logs and file systems for signs of compromise, including suspicious access and file modifications.

As of this notice, we have found no evidence indicating that any of the servers were compromised.

3. Current Operational Status

Our file exchange system and other relevant systems have been updated to address this vulnerability and are operating normally.

We will continue to monitor security-related information and implement appropriate measures so that our customers can use our systems with confidence.

We apologize for any inconvenience caused by the temporary shutdown of our servers and appreciate your continued understanding and cooperation.